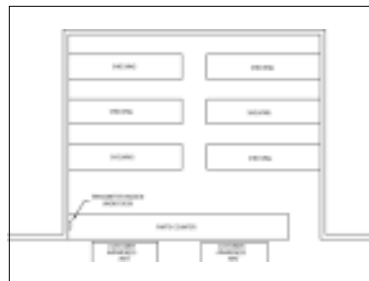


## Parts/Service Counters

# Larco CAS Enables Superior Service AND Efficiency

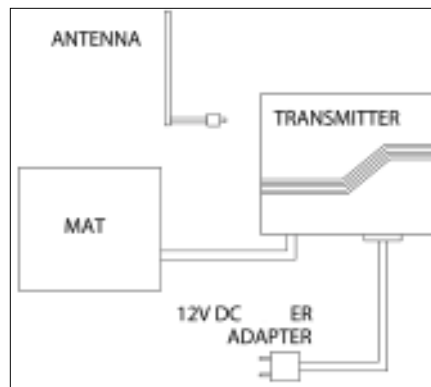


*Customer service personnel at parts and service counters are often charged with providing assistance to customers and working "in back" stocking shelves and managing inventory. This makes it difficult for employees to work efficiently in other areas of a store and still respond when a customer needs assistance. The Larco Customer Awareness System solves this problem by providing employees a simple, discreet and effective method for monitoring service counters, improving efficiency while providing superior customer service.*



- Enables employees to work efficiently in other areas while monitoring service counters
- Less expensive than other systems on the market that provide annoying audible signals
- Discreet pager system hides everything but quick, responsive service to those needing assistance
- Enables employees to monitor up to three separate service zones with one pager.

*HOW IT WORKS. In a parts counter application like the one pictured above, a mat is placed in front of the counter. The mat automatically senses a person standing at the counter and sends a signal to a transmitter unit hidden from view. The transmitter (as illustrated in the diagram at right) sends a signal to a pager worn by customer service personnel working in other areas, immediately notifying them they're needed at the counter. The entire process takes seconds, but the service provided leaves a lasting impression.*



**For More Information,  
Call 800-523-6996  
or visit  
[www.larcomfg.com!](http://www.larcomfg.com)**