

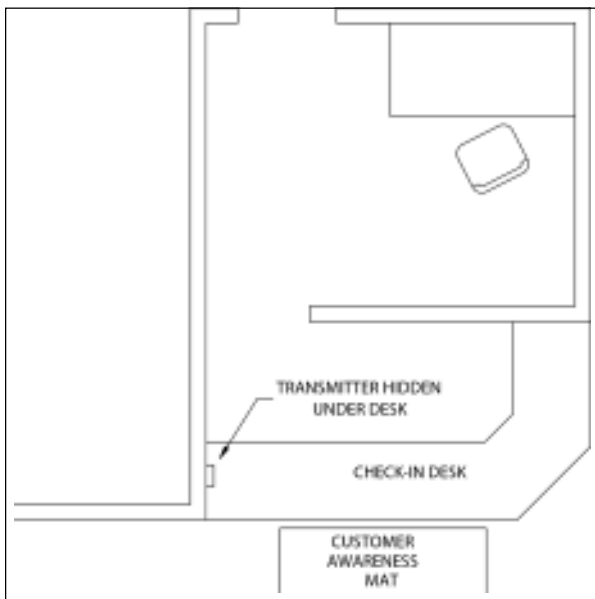
Hotel Check-in Counters

Larco CAS Enables Superior Service AND Efficiency



Hotel Guest Services personnel are often responsible for many tasks in addition to monitoring the front desk, including maintaining the laundry, monitoring the pool, responding to guest needs and many other tasks. The Larco Customer Awareness System makes it simple to be in two places at once, maintaining efficient hotel personnel and providing superior guest services. In addition, the CAS can be configured to monitor up to three zones, which means personnel can also monitor other areas besides the front desk, including entrances, the pool and other high-risk zones, confident they'll be alerted when someone enters that area..

- Enables employees to work efficiently in other areas while monitoring and providing service in up to three separate zones
- Less expensive than other systems with annoying audible signals
- Discreet pager system and ultra-thin mat hidden under existing floor rugs conceal everything but quick, responsive service to those needing assistance
- Makes superior customer service easy, helping maintain a high level of service and keeping guests happy



HOW IT WORKS. In a hotel application like the one pictured above, a mat is placed in front of the counter. The mat automatically senses a person standing at the counter and sends a signal to a transmitter unit hidden from view. The transmitter (as illustrated in the diagram at right) sends a signal to a pager worn by guest services personnel working in other areas, immediately notifying them they're needed at the front desk. The entire process takes seconds, but the service provided leaves a lasting impression.

**For More Information, Call 800-523-6996
or visit www.larcomfg.com!**